

# Energy & Water Issues

Free information session from  
the Energy & Water Ombudsman's  
Office NSW

## 2019 OWN NSW Guest Speaker Series

with Narelle Brown (EWON)

- 💡 Dealing with complaints
- 💡 Common problems & how they can be resolved
- 💡 Current energy rebate information
- 💡 Energy Accounts Payment Assistance (EAPA) Scheme
- 💡 Energy & water saving tips
- 💡 Water Payment Assistant Scheme (PAS)
- 💡 Energy marketing & scams
- 💡 Hardship programs
- 💡 Q & A session

**Bring your energy bills for a rebate check!**

Date: Friday, **June 14th 2019**  
Time: **11:30am - 12:30pm**  
Venue: Newtown Wellness Centre  
8 - 10 Victoria Street, Newtown  
[info@ownnsw.org](mailto:info@ownnsw.org)

